## Lender\*VP

## Payment Solutions What You Need to Know

# Lender Pay

Empowers you to accept loan payments on your credit union's website and via text message by debit card and ACH. There are no processing costs and zero impact to your existing payment options. (fee income available in some cases)



## Convenience At Your Fingertips!



#### **The What**

Maximize member convenience and self-service with Visa, Mastercard, ACH, and more.

#### **The Where**

Includes an online and mobile optimized member-facing portal, payments over the phone, and in person at the credit union.

### The Why

- Empower members to pay loans anytime, anywhere!
- Reduce delinquency!
- Improve operational costs!
- Decrease inbound calls and generate optional fee income!



Easy Pay Anywhere!

CU\*Answers will post all payments 7 days a week, prior to end of day processing!



#### Ready to get started?

Check out the <u>Lender\*VP Payment Solutions store</u>

<u>Or contact Lender\*VP at lendervp@cuanswers.com</u>



Revised August 6, 2024