# Lender\*VP

## Payment Solutions What You Need to Know



Delivers an all-in-one, multichannel mobile-optimized platform for payment acceptance. All payments post directly to the member's loan account through ACH.



### Convenience At Your Fingertips!



Payment methods allowed include ACH, debit cards, plus Mastercard or Discover credit cards.

As card rules change, LoanPay Xpress will be updated to remain compliant. ACH is not available with **It's Me 247** integration.

### **The Where**

Includes an online and mobile optimized member-facing portal, an integrated payment channel inside **It's Me 247**, over the phone, in-person at the credit union, and IVR touch tone phone.

## The Why

- Allow members to easily make loan payments anywhere!
- Actively decrease delinquency!
- Decrease cost of office supplies!
- Decrease inbound call volume!



Easy Pay Anywhere!

Payments post as early as the next business day!



#### Ready to get started?

Check out the <u>Lender'VP Payment Solutions store</u>
Or contact Lender'VP at lendervp@cuanswers.com

