Lender*VP

Payment Solutions What You Need to Know

Lender Pay

Empowers you to accept loan payments on your credit union's website and via text message by debit card and ACH. There are no processing costs and zero impact to your existing payment options. (fee income available in some cases)



Convenience At Your Fingertips!



The What

Maximize member convenience and self-service with Visa, Mastercard, ACH, and more.

The Where

Includes an online and mobile optimized member-facing portal, payments over the phone, and in person at the credit union.

The Why

- Empower members to pay loans anytime, anywhere!
- Reduce delinquency!
- Improve operational costs!
- Decrease inbound calls and generate optional fee income!



Easy Pay Anywhere!

CU*Answers will post all payments 7 days a week, prior to end of day processing!



Ready to get started?

Check out the <u>Lender*VP Payment Solutions store</u>

<u>Or contact Lender*VP at lendervp@cuanswers.com</u>



Revised August 6, 2024

Lender*VP

Payment Solutions What You Need to Know



A quick and convenient way to make loan payments! With MessagePay, members can receive payment reminders via text message and subsequently pay you back with their preferred mobile device.



Convenience At Your Fingertips!

The What

Payment methods allowed include ACH, and debit cards. You can send your customers payment reminders via text message. They can pay you back directly from the text!

The Where

Includes an online and mobile optimized member-facing portal. MessagePay provides your financial institution with a complete solution for accepting payments via a simple text message!

The Why

- Allow members to easily make loan payments anywhere
- Actively decrease delinquency
- White Labeled: Communicate with your members using your credit union's branding!
- Make it easier for members to pay you!



Easy Pay Anywhere!

Real-time payment posting available!



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Payment Solutions What You Need to Know

REPAY Realtime Electronic Payments

An innovative, full-service payment technology and processing provider for credit unions. REPAY's payment technology is intended to help credit unions increase member satisfaction and enhance their experience by offering a variety of secure payment services.



Convenience At Your Fingertips!

The What

Payment options include ACH, debit and credit cards (Mastercard, Discover), ACH, PayPal, Venmo, and Google Pay.

The Where

Includes an online and mobile optimized member-facing portal. Make payments over the phone or in-person at the credit union.

The Why

- Allow members to easily make loan payments anywhere
- White-labeled and configurable to your credit union's look!
- Credit union can create marketing message from their portal!
- Decrease delinquency!



Easy Pay Anywhere!

Daily file or real-time payments available!



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Revised August 6, 2024

Lender*VP

Payment Solutions What You Need to Know



Rise is a powerful loan payment collection module developed by a credit union using member input! Rise provides a fast and simple way to collect payments that helps reduce delinquency and improve the member experience. It also allows a credit union to receive payment from another institution!

Convenience At Your Fingertips!



The What

Maximize member convenience and self-service with credit cards, debit cards, and ACH.

The Where

User-friendly platform designed by credit unions. With this webbased platform, members can login from anywhere!



The Magic Of Digital Payments!

Easy Pay Anywhere!



The Why

- Contactless payments!
- Reduces delinquency!
- Administrative portal!
- Designed by credit union peers!

CU*Answers will send a daily loan file!



Ready to get started?

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Revised March 3, 2025

Lender*VP SWIVEL

Payment Solutions
What You Need to Know

Swivel's white-labeled Digital Payments Platform is a solution for effortless loan payments on mobile or web, one-time or recurring, ensuring

a hassle-free experience.



Convenience At Your Fingertips!



The What

Payment methods allowed include ACH, Apple Pay, Mastercard, and Visa.

The Where

Includes an online and mobile optimized member-facing portal. Make payments over the phone or in-person at the credit union.

The Why

- Allow members to easily make loan payments anywhere!
- Risk mitigation!
- Integrated administrative portal!
- Reduces call volume!



Easy Pay Anywhere!

Real-time Payment Data Posting!



Ready to get started?

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Or contact Lender*VP at lendervp@cuanswers.com



Revised March 14, 2025