

An innovative, full-service payment technology and processing provider for credit unions. REPAY's payment technology is intended to help credit unions increase member satisfaction and enhance their experience by offering a variety of secure payment services.

### Convenience At Your Fingertips!



### The What

Payment options include ACH, debit and credit cards (Mastercard, Discover), ACH, PayPal, Venmo, and Google Pay.

The Where

Includes an online and mobile optimized member-facing portal. Make payments over the phone or in-person at the credit union. You can also link the payment portal for member convenience on your credit union's website!

# **The Why**

- Allow members to easily make
  loan payments anywhere
- White-labeled and configurable to your credit union's look!
- Credit union can create marketing message from their portal!
- Decrease delinquency!



### \*Real-time payment posting available!

*\*SSO within It's Me 247 Online Banking!* 

### Ready to get started?

Check out the <u>Lender\*VP Payment Solutions store</u> Or contact Lender\*VP at lendervp@cuanswers.com

> CU<sup>\*</sup>ANSWERS A CREDIT UNION SERVICE ORGANIZATION Revised April 18, 2025





*Rise* is a powerful loan payment collection module developed by a credit union using member input! *Rise* provides a fast and simple way to collect payments that helps reduce delinquency and improve the member experience. It also allows a credit union to receive payment from another institution!

Convenience At Your Fingertips!

Lender\*



# The What

Maximize member convenience and self-service with credit cards, debit cards, and ACH.

### The Where

User-friendly platform designed by credit unions. With this webbased platform, members can login from anywhere!





### **The Why**

- Contactless payments!
- Reduces delinquency!
- Administrative portal!
- Designed by credit union peers!

### CU\*Answers will send a daily loan file!



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Swivel's white-labeled Digital Payments Platform is a solution for effortless loan payments on mobile or web, one-time or recurring, ensuring a hassle-free experience.



## The What

Payment methods allowed include ACH, Apple Pay, Mastercard, and Visa.

### The Where

**Convenience At Your** 

**Fingertips!** 

Includes an online and mobile optimized member-facing portal. Make payments over the phone or in-person at the credit union. You can also link the payment portal for member convenience on your credit union website!

### The Why

- Allow members to easily make
  loan payments anywhere!
- Risk mitigation!
- Integrated administrative portal!
- Reduces call volume!



#### \*Daily file postings for batch payment Processing!

\*Embed payment portal link within It's Me 247 Online Banking with CU Publisher!

(Not an SSO)

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# Lender\*VP

### Payment Solutions What You Need to Know

# Lender Pay

Empowers you to accept loan payments on your credit union's website and via text message by debit card and ACH. There are no processing costs and zero impact to your existing payment options. (fee income available in some cases)



### Convenience At Your Fingertips!



# The What

Maximize member convenience and self-service with Visa, Mastercard, ACH, and more.

## The Where

Includes an online and mobile optimized member-facing portal, payments over the phone, and in person at the credit union. You can also link the payment portal for member convenience on

your credit union's website!

# The Why

- Empower members to pay loans anytime, anywhere!
- Reduce delinquency!
- Improve operational costs!
- Decrease inbound calls and generate optional fee income!



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(Not an SSO)

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# **MessagePay**

Lender\*

#### A quick and convenient way to make loan payments! With MessagePay, members can receive payment reminders via text message and subsequently pay you back with their preferred mobile device.



# The Where

# The Magic Of Digital Payments!

# The What

Payment methods allowed include ACH, and debit cards. You can send your customers payment reminders via text message. They can pay you back directly from the text!

Includes an online and mobile optimized member-facing portal. MessagePay provides your financial institution with a complete solution for accepting payments via a simple text message! You can also link the payment portal for member convenience on

your credit union's website!

# **The Why**

- Allow members to easily make
  loan payments anywhere
- Actively decrease delinquency
- White Labeled: Communicate with your members using your credit union's branding!
- Make it easier for members to pay you!



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