

CU*ANSWERS QUARTERLY CONTESTS - OFFICIAL RULES

e-Statement Enrollment Quarter 1 Contest

1. This contest is open to members of a participating credit union who are 18 years or older and legal residents of the United States at time of entry (excluding, without limitation, such residents if located in Puerto Rico and other U.S. Territories). Employees of the cuasterisk.com network and employees of CU*BASE credit unions and their immediate family members are not eligible.
2. Eligible members of participating credit unions may enter the contest by:
 - a. Enrolling for e-Statements via It's Me 247 online banking by clicking on "Info Center" then "eStatement Options" and completing the enrollment;
 - b. Printing their name, credit union, address, telephone number and age on a post card or piece of paper and mailing it to: CU*Answers, Attn: Marketing Contest, 6000 28th St. SE, Grand Rapids, MI 49546.
3. All entries received from January 1 - February 28, 2026, will qualify and be entered into the drawing. All entries become the property of the credit union, will not be returned, and are subject to verification. Limit one entry per member account.
4. The winner will be selected by a random drawing to be held on or about March 5, 2026 from qualified entries received. The drawing will be held at CU*Answers at 6000 28th St SE, in Grand Rapids, MI, by CU*Answers staff members. The winner will be notified by email or by telephone. The number of qualified entries will determine the odds of winning. If the winner cannot be contacted or does not respond in 45 days, the winner will be disqualified and a substitute winner will be randomly selected from the remaining entries.
5. One (1) Grand Prize Winner will receive one (1) Nintendo Switch 2 System (retail value \$449.99). The Grand Prize is provided by CU*Answers. No substitution or transfer of prizes will be allowed. CU*Answers reserves the right to substitute a prize of equal or greater value.
6. The Grand Prize will be provided directly to the winning member's credit union for delivery to the winner. CU*Answers assumes no responsibility in relation to these prizes.
7. The sponsor of the contest is CU*Answers, 6000 28th Street SE, Grand Rapids, MI 49546. All decisions of CU*Answers in applying these contest rules will be final.
8. CU*Answers is not responsible for lost entries, misdirected entries, undelivered or late entries, computer or internet problems, hacking, viruses, technical or other issues beyond the reasonable control of CU*Answers.
9. No purchase is necessary to enter this contest. Terms and conditions may apply. Participation constitutes an entrant's full and unconditional agreement to these rules.
10. The Contest is subject to all applicable federal, state, municipal, and local laws and regulations. Void where prohibited by law.
11. In case of a dispute as to the identify of a winner that entered online, such entry will be made by the registered user of the email account, and if a prize is won, and such registered user has submitted a valid entry, the prize will be awarded to such registered user.
12. Except as otherwise prohibited by law, by entering this contest, each entrant grants permission to CU*Answers to use his/her name, address, and likeness for advertising/publicity purposes in any and all media without further compensation. Winners may be required to sign an affidavit of eligibility and a publicity release. Failure to comply may result in forfeiture of the prize and the awarding of the prize to another individual.
13. By participating in the contest, each entrant agrees to release and hold harmless CU*Answers and their officers, directors, employees, agents, and representatives, from and against any and all claims or liability arising directly or indirectly from participating in the contest or the award of any prize.
14. By submitting an entry, each entrant agrees that if he/she is awarded a prize, CU*Answers may verify the information provided, including credit union membership, as a condition of the entrant receiving a prize. All prizes are awarded "as-is" and without warranty of any kind. All local, state and federal taxes are the sole responsibility of the winner.
15. No third-party business, including Nintendo, is associated with nor sponsoring this contest.

CU*ANSWERS QUARTERLY CONTESTS - OFFICIAL RULES

Signature-Based Debit Card Quarter 2 Contest

1. This contest is open to members of a participating credit union who are 18 years or older and legal residents of the United States at time of entry (excluding, without limitation, such residents if located in Puerto Rico and other U.S. Territories). Employees of the cuasterisk.com network and employees of CU*BASE credit unions and their immediate family members are not eligible.
2. Eligible members of participating credit unions may enter the contest by:
 - a. Performing a signature-based debit card transaction from their credit union account;
 - b. Printing their name, credit union, address, telephone number and age on a post card or piece of paper and mailing it to: CU*Answers, Attn: Marketing Contest, 6000 28th St. SE, Grand Rapids, MI 49546.
3. All entries received from April 1 - May 31, 2026, will qualify and be entered into the drawing. All entries become the property of the credit union, will not be returned, and are subject to verification. Each time an eligible member performs a signature-based debit card transaction during the contest period or mails a post card as described above they will be entered in the contest allowing for multiple entries.
4. The winner will be selected by a random drawing to be held on or about June 5, 2026 from qualified entries received. The drawing will be held at CU*Answers at 6000 28th St SE, in Grand Rapids, MI, by CU*Answers staff members. The winner will be notified by email or by telephone. The number of qualified entries will determine the odds of winning. If the winner cannot be contacted or does not respond in 45 days, the winner will be disqualified and a substitute winner will be randomly selected from the remaining entries.
5. One (1) Grand Prize Winner will receive one (1) Samsung 65" Class Crystal UHD TV (retail value \$429.99). The Grand Prize is provided by CU*Answers. No substitution or transfer of prizes will be allowed. CU*Answers reserves the right to substitute a prize of equal or greater value.
6. The Grand Prize will be provided directly to the winning member's credit union for delivery to the winner. CU*Answers assumes no responsibility in relation to these prizes.
7. The sponsor of the contest is CU*Answers, 6000 28th Street SE, Grand Rapids, MI 49546. All decisions of CU*Answers in applying these contest rules will be final.
8. CU*Answers is not responsible for lost entries, misdirected entries, undelivered or late entries, computer or internet problems, hacking, viruses, technical or other issues beyond the reasonable control of CU*Answers.
9. No purchase is necessary to enter this contest. Terms and conditions may apply. Participation constitutes an entrant's full and unconditional agreement to these rules.
10. The Contest is subject to all applicable federal, state, municipal, and local laws and regulations. Void where prohibited by law.
11. In case of a dispute as to the identify of a winner that entered online, such entry will be made by the registered user of the email account, and if a prize is won, and such registered user has submitted a valid entry, the prize will be awarded to such registered user.
12. Except as otherwise prohibited by law, by entering this contest, each entrant grants permission to CU*Answers to use his/her name, address, and likeness for advertising/publicity purposes in any and all media without further compensation. Winners may be required to sign an affidavit of eligibility and a publicity release. Failure to comply may result in forfeiture of the prize and the awarding of the prize to another individual.
13. By participating in the contest, each entrant agrees to release and hold harmless CU*Answers and their officers, directors, employees, agents, and representatives, from and against any and all claims or liability arising directly or indirectly from participating in the contest or the award of any prize.
14. By submitting an entry, each entrant agrees that if he/she is awarded a prize, CU*Answers may verify the information provided, including credit union membership, as a condition of the entrant receiving a prize. All prizes are awarded "as-is" and without warranty of any kind. All local, state and federal taxes are the sole responsibility of the winner.
15. No third-party business, including Samsung, is associated with nor sponsoring this contest.

CU*ANSWERS QUARTERLY CONTESTS - OFFICIAL RULES

Remote Deposit Capture Quarter 3 Contest

1. This contest is open to members of a participating credit union who are 18 years or older and legal residents of the United States at time of entry (excluding, without limitation, such residents if located in Puerto Rico and other U.S. Territories). Employees of the cuasterisk.com network and employees of CU*BASE credit unions and their immediate family members are not eligible.
2. Eligible members of participating credit unions may enter the contest by:
 - a. Depositing a check via mobile device into a valid It's Me 247 account (one entry per member).
 - b. Printing their name, credit union, address, telephone number and age on a post card or piece of paper and mailing it to: CU*Answers, Attn: Marketing Contest, 6000 28th St. SE, Grand Rapids, MI 49546.
3. All entries received from July 1 to August 31, 2026 will qualify and be entered into the drawing. All entries become the property of the credit union, will not be returned, and are subject to verification. When an eligible member deposits a check via mobile device or mails a post card as described above during the contest period they will be entered in the contest allowing for only one entry.
4. The winner will be selected by a random drawing to be held on or about September 4, 2026 from qualified entries received. The drawing will be held at CU*Answers at 6000 28th St SE, in Grand Rapids, MI, by CU*Answers staff members. The winner will be notified by email or by telephone. The number of qualified entries will determine the odds of winning. If the winner cannot be contacted or does not respond in 45 days, the winner will be disqualified and a substitute winner will be randomly selected from the remaining entries.
5. One (1) Grand Prize Winner will receive one (1) WH-1000XM6 Sony Best Wireless Noise Canceling Headphones (retail value \$449.99). The Grand Prize is provided by CU*Answers. No substitution or transfer of prizes will be allowed. CU*Answers reserves the right to substitute a prize of equal or greater value.
6. The Grand Prize will be provided directly to the winning member's credit union for delivery to the winner. CU*Answers assumes no responsibility in relation to these prizes.
7. The sponsor of the contest is CU*Answers, 6000 28th Street SE, Grand Rapids, MI 49546. All decisions of CU*Answers in applying these contest rules will be final.
8. CU*Answers is not responsible for lost entries, misdirected entries, undelivered or late entries, computer or internet problems, hacking, viruses, technical or other issues beyond the reasonable control of CU*Answers.
9. No purchase is necessary to enter this contest. Terms and conditions may apply. Participation constitutes an entrant's full and unconditional agreement to these rules.
10. The Contest is subject to all applicable federal, state, municipal, and local laws and regulations. Void where prohibited by law.
11. In case of a dispute as to the identify of a winner that entered online, such entry will be made by the registered user of the email account, and if a prize is won, and such registered user has submitted a valid entry, the prize will be awarded to such registered user.
12. Except as otherwise prohibited by law, by entering this contest, each entrant grants permission to CU*Answers to use his/her name, address, and likeness for advertising/publicity purposes in any and all media without further compensation. Winners may be required to sign an affidavit of eligibility and a publicity release. Failure to comply may result in forfeiture of the prize and the awarding of the prize to another individual.
13. By participating in the contest, each entrant agrees to release and hold harmless CU*Answers and their officers, directors, employees, agents, and representatives, from and against any and all claims or liability arising directly or indirectly from participating in the contest or the award of any prize.
14. By submitting an entry, each entrant agrees that if he/she is awarded a prize, CU*Answers may verify the information provided, including credit union membership, as a condition of the entrant receiving a prize. All prizes are awarded "as-is" and without warranty of any kind. All local, state and federal taxes are the sole responsibility of the winner.
15. No third-party business, including Sony, is associated with nor sponsoring this contest.

CU*ANSWERS QUARTERLY CONTESTS - OFFICIAL RULES

It's Me 247 Bill Pay Enrollment Quarter 4 Contest

1. This contest is open to members of a participating credit union who are 18 years or older and legal residents of the United States at time of entry (excluding, without limitation, such residents if located in Puerto Rico and other U.S. Territories). Employees of the cuasterisk.com network and employees of CU*BASE credit unions and their immediate family members are not eligible.
2. Eligible members of participating credit unions may enter the contest by:
 - a. Enrolling for It's Me 247 Online Bill Pay via It's Me 247 online banking by clicking on "Enroll in Bill Pay" under the Pay and Transfer dropdown and completing the enrollment for Bill Pay. Only new enrollments qualify;
 - b. Printing their name, credit union, address, telephone number and age on a post card or piece of paper and mailing it to: CU*Answers, Attn: Marketing Contest, 6000 28th St. SE, Grand Rapids, MI 49546.
3. All entries received from October 1 to November 30, 2026, will qualify and be entered into the drawing. All entries become the property of the credit union, will not be returned, and are subject to verification. Limit one entry per member account.
4. The winner will be selected by a random drawing to be held on or about December 4, 2026 from qualified entries received. The drawing will be held at CU*Answers at 6000 28th St SE, in Grand Rapids, MI, by CU*Answers staff members. The winner will be notified by email or by telephone. The number of qualified entries will determine the odds of winning. If the winner cannot be contacted or does not respond in 45 days, the winner will be disqualified and a substitute winner will be randomly selected from the remaining entries.
5. One (1) Grand Prize Winner will receive one (1) Apple iPad 11 Inch 256 GB (retail value \$399.00). The Grand Prize is provided by CU*Answers. No substitution or transfer of prizes will be allowed. CU*Answers reserves the right to substitute a prize of equal or greater value.
6. The Grand Prize will be provided directly to the winning member's credit union for delivery to the winner. CU*Answers assumes no responsibility in relation to these prizes.
7. The sponsor of the contest is CU*Answers, 6000 28th Street SE, Grand Rapids, MI 49546. All decisions of CU*Answers in applying these contest rules will be final.
8. CU*Answers is not responsible for lost entries, misdirected entries, undelivered or late entries, computer or internet problems, hacking, viruses, technical or other issues beyond the reasonable control of CU*Answers.
9. No purchase is necessary to enter this contest. Terms and conditions may apply. Participation constitutes an entrant's full and unconditional agreement to these rules.
10. The Contest is subject to all applicable federal, state, municipal, and local laws and regulations. Void where prohibited by law.
11. In case of a dispute as to the identify of a winner that entered online, such entry will be made by the registered user of the email account, and if a prize is won, and such registered user has submitted a valid entry, the prize will be awarded to such registered user.
12. Except as otherwise prohibited by law, by entering this contest, each entrant grants permission to CU*Answers to use his/her name, address, and likeness for advertising/publicity purposes in any and all media without further compensation. Winners may be required to sign an affidavit of eligibility and a publicity release. Failure to comply may result in forfeiture of the prize and the awarding of the prize to another individual.
13. By participating in the contest, each entrant agrees to release and hold harmless CU*Answers and their officers, directors, employees, agents, and representatives, from and against any and all claims or liability arising directly or indirectly from participating in the contest or the award of any prize.
14. By submitting an entry, each entrant agrees that if he/she is awarded a prize, CU*Answers may verify the information provided, including credit union membership, as a condition of the entrant receiving a prize. All prizes are awarded "as-is" and without warranty of any kind. All local, state and federal taxes are the sole responsibility of the winner.
15. No third-party business, including Apple Inc., is associated with nor sponsoring this contest.